

# JANNAH JAVIER

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## OBJECTIVE

A professional skilled in all aspects of the UX research and design process. Who also possesses a background in market research, customer experience, and team leadership. Seeking an opportunity to contribute to a team as a UX Researcher and/or UX Designer.

## SKILLS

UX Design and Research, Figma, Microsoft Office, macOS, Adobe Illustrator, Adobe Photoshop, Adobe InDesign, Fusion360, Procreate, Wire-framing, Prototyping Typography, basic knowledge of HTML/CSS

## EDUCATION

**Bachelor's of Science:** in User Experience Design Jun 2023  
DePaul University, Chicago IL | Summa Cum Laude 3.92/4.0 GPA | UPE

**Associate's in Arts:** William Rainey Harper College, Palatine, IL Jun 2019

## EXPERIENCE

**L4IT** - Schaumburg, IL

*Technology IT Services Startup*

**Technology Operations Coordinator | Office Assistant**

Nov 2024 - Feb 2025

- Travel to client offices to address and resolve IT systems.
- Responsible for overseeing projects for web development and marketing team

**Fieldwork Co.** - Schaumburg, IL

*Market Research Firm*

**Assistant Supervisor (Promoted)**

Mar 2024 - Sep 2024

- Responsible for leading a team of 10 marketing recruiters
- Review market research questionnaires and advise on best practice

**Recruiter**

Sep 2023 - Mar 2024

- Highest performing recruiter in the company, making 25 calls per hour

**IT'Sugar** - Schaumburg, IL

*Candy Store*

**Sales Associate**

Aug 2022 - Sep 2023

- Operate cash register and validate sale records
- Organize storefront and fulfill inventory restock

**InstaHub** - Boston, MA (Remote)

Jun 2021 - Sep 2021

*Energy Monitoring Platform Startup*

**User Experience Design and Research Intern**

- Serve as the sole UX designer for the data analytics, billing, and settings modules
- Work on cross functional team with product management, engineering, and design
- Created low, mid, and high-fidelity prototypes using Figma
- Create storyboards, process flows, and sitemaps with Miro
- Design interactive UI components, icons, and symbols for the company design system
- Assist in the user research process, generating questions for interviewees

## PROJECTS

2020 - 2023

### D2L Desire To Learn - DePaul University

- Design a mobile application to connect first-generation college students with academic resources
- Create UX flowchart, incorporating AI Digital Assistant as an interaction element

### MeoWoff (Pet Adoption Website)

- Redesign for responsiveness to be mobile-friendly

### Rootd (Mindfulness Mobile App)

- Conduct end-to-end user research, usability testing, and derive insights from qualitative research data

## EXPERIENCE

### Godiva - Schaumburg, IL

*Chocolate Store*

#### Manager

Jun 2019 - Mar 2021

- Maintain storefront, stock, inventory, and prepare chocolates on daily basis
- Supervise sales associates and managed other customer-facing responsibilities
- Close and open store via compliance of company security and safety protocols

### Fannie May - Elk Grove, IL

*Chocolate Store*

#### Sales Associate

May 2018 - Dec 2018

- Operate cash register and validate sale records
- Organize storefront and fulfill inventory restock

### Veterinary Assistant Internship - Wheeling, IL

*Wheeling Animal Hospital and Pet Resort*

#### Veterinary Assistant Intern

Oct 2017 - Nov 2017

- Provide necessary support to clinic staff
- Practice sanitation and sterilization techniques for tools, equipment, and facility

### Studio V Boutique - Palatine, IL

*William Rainey Harper College's Fashion Boutique*

#### Visual Merchandiser

Feb 2016 - Apr 2016

- Design floor layout based on themes or seasonal events

## ACKNOWLEDGMENTS

2018 - 2019

- Feed My Starving Children Foundation - *Volunteer*
- WHCM 88.3 Radio - *Talkshow Host*
- Harbinger Newspaper at Harper College - *Editor*